



USED PHONE SALES - GRADING GUIDELINE

(Revised 2024/10/12)

HSO – Headset Only (Like Brand New No Box)

Warranty Swap (M/N Model Number)

No Sign of Usage, Devices are free of all scratches, scuffs, and dents.

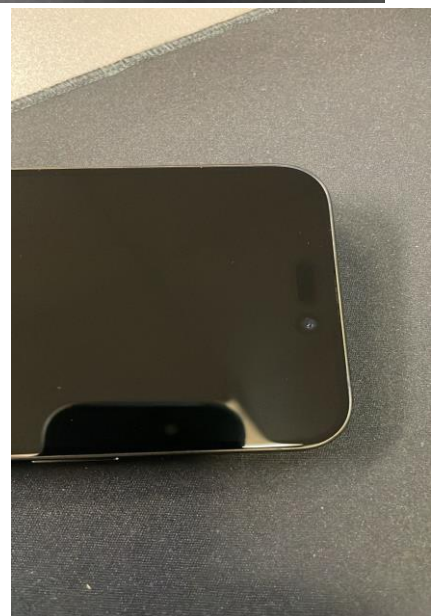
Warranty Date > 180 Days (most case > 210 Days)

Cosmetic - Front Glasses - Absolutely no scratches on glasses (even under flashlight)

Cosmetic - Back Glasses - Absolutely no scratches on glasses (even under flashlight)

Cosmetic - Housing - Maximum 1 - 2 small unnoticeable scratches are acceptable (less than 1 cm), no dent

Digitizer – Original from Apple



A STOCK - 9.5/10 Like New Phone, Flawless Screen

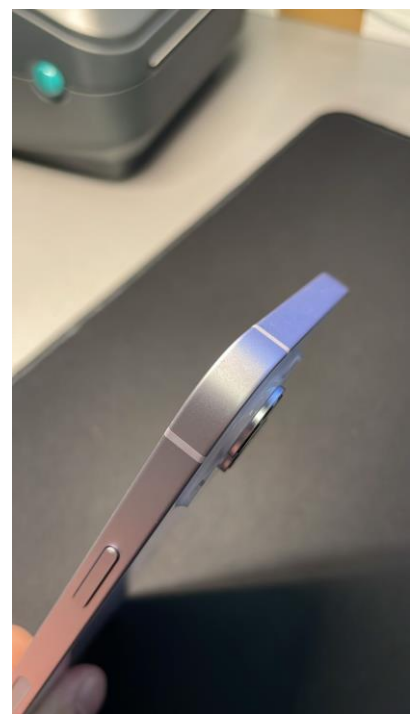
Functionality - Used Fully Functional

Cosmetic - Front Glasses - very minor to no scratches

Cosmetic - Back Glasses - very minor to no scratches

Cosmetic - Housing - Maximum 3 - 4 small unnoticeable scratches are acceptable from viewing from 30cm+ distance, no dent guarantee.

Digitizer - Original from Apple



B+ STOCK – Minor Scratches no Dent

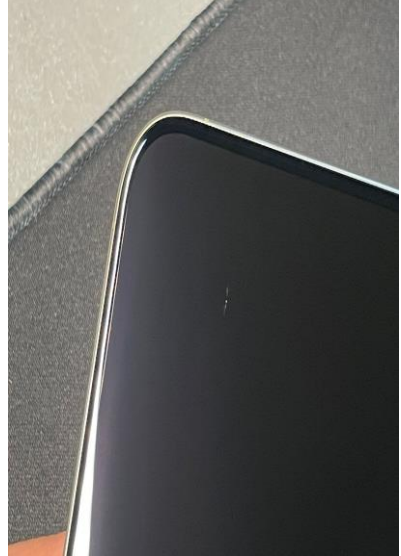
Functionality - Used Fully Functional

Cosmetic - Front Glasses – small to / micro scratches are acceptable, mostly cannot feel by fingernail.

Cosmetic - Back Glasses - Maximum 3 – 4 small unnoticeable scratches are acceptable.

Cosmetic - Housing – May have noticeable scratches on housing, no dent guarantee.

Digitizer – Original from Apple



B STOCK - Micro to Deep scratches on glasses

Functionality - Used Fully Functional

Cosmetic - Front Glasses - Mix of mid to deep scratches.

Cosmetic - Back Glasses - Scratches on glasses (deduction apply on back crack if glasses are cracked)

Cosmetic - Housing - Mix of any scratches and dents; wears and tears on housing

Digitizer - Original from Apple

10% of stock might have crack camera lens.



C STOCK

Functionality – 80% fully functional and 20% Might have no to 1 more small functionality issue (Wi-Fi / Bluetooth / front / back camera)

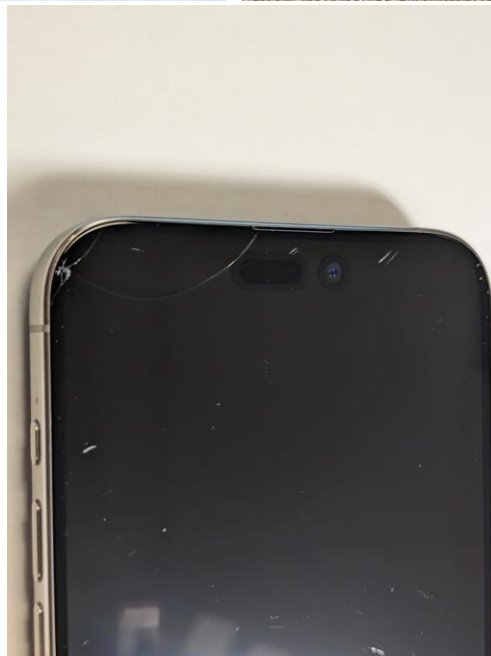
Face ID / Touch ID working Guarantee.

Cosmetic - Front Glasses - Cracked front glass / Chipped on corner with any size / deep scratches that with fingernail inspection.

Cosmetic - Back Glasses - Scratches on glasses (deduction apply on back crack if glasses are cracked)

Cosmetic - Housing - Any scratches and dents; wears and tears on housing; all bent frames will be considered as Doa (Dead on Arrival)

Digitizer - could be Aftermarket Digitizer (must be high copy no color distortion - yellowish / pinky, etc.)



D STOCK

Functionality - 80% fully functional and 20% Might have no to 1 more small functionality issue (wifi / Bluetooth / front / back camera)

Face ID / Touch ID working Guarantee.

Cosmetic - Front Glasses - could be perfect or cracked front glass / Chipped on corner with any size / deep scratches that with fingernail inspection.

Cosmetic - Back Glasses - could be perfect, or Scratches on glasses (deduction apply on back crack if glasses are cracked)

Cosmetic - Housing - Any scratches and dents; wears and tears on housing; all dented frames will be considered as Doa (Dead on Arrival)

Digitizer - LCD issue (refer to touch issue / lines / white spot / yellowish / pinky edges, etc) ; aftermarket bad quality digitizer (refer to color distortion - yellowish / pinky, etc)

Could be BAD TOUCH



DOA (Dead on Arrival)

Functionality – 0% to 10% functionality (Not turning ON / Stuck in iTunes)

Face ID / Touch ID – Might not working.

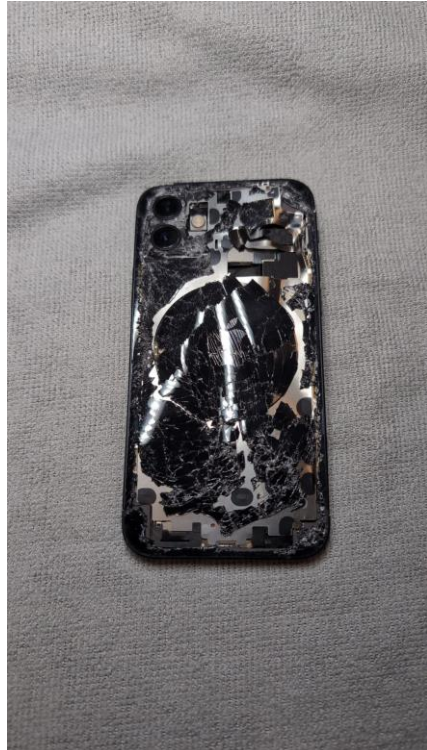
Cosmetic - Front Glasses – could be perfect, or cracked front glass / Chipped on corner with any size / deep scratches that with fingernail inspection.

Cosmetic - Back Glasses - Shattered Back

Cosmetic - Housing – Dented / Bent Frame

Digitizer - LCD issue, might have few spots on LCD.

Might have Bad LCD, could be bad touch.



TIPS with RMA

With your consistent support for years, we will work our best to enhance your experience with us.

- We are always welcome to accept a fair deduction for any stock that is found to mismatch with invoice / description.
- By providing IMEI and picture, we will give you guidelines to resolve any issue.
- Please always inspect the stock upon arrival, do not sell and based on buyer's report, we found most issue with this type of operation. We give a solid 30-day warranty on any defect or malfunction.

Don't hesitate, we are here to help. Thank you all.

Team KT Corp