



**USED PHONE SALES - GRADING GUIDELINE**  
(last edit 2022/07/01 )

HSO – Headset Only ( like Brand New No Box )

Warranty Swap ( M / N model number )

No Sign of Usage , Devices are free of all scratches, scuffs, and dents

Warranty Date > 180 Days ( most case > 210 Days )

Cosmetic - Front Glasses - Absolutely no scratches on glasses ( even under flashlight )

Cosmetic - Back Glasses - Absolutely no scratches on glasses ( even under flashlight )

Cosmetic - Housing - Maximum 1 - 2 small unnoticeable scratches are acceptable ( less than 1 cm ), no dent

Digitizer – Original from Apple



**A STOCK - 9.5/10 Like New Phone, Flawless Screen**

Functionality - Used Fully Functional

Cosmetic - Front Glasses - very minor to no scratches

Cosmetic - Back Glasses - very minor to no scratches

Cosmetic - Housing - Maximum 3 - 4 small unnoticeable scratches are acceptable from viewing from 30cm+ distance, no dent guarantee

Digitizer - Original from Apple



**B+ STOCK – Minor Scratches no Dent**

Functionality - Used Fully Functional

Cosmetic - Front Glasses – small to / micro scratches are acceptable, mostly cannot feel by fingernail.

Cosmetic - Back Glasses - Maximum 3 – 4 small unnoticeable scratches are acceptable

Cosmetic - Housing – May have noticeable scratches on housing, no dent guarantee

Digitizer – Original from Apple



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**DISQUALIFY SAMPLES**

Scratches on glasses; Deep scratches on housing



**B STOCK - Micro to Deep scratches on glasses**

Functionality - Used Fully Functional

Cosmetic - Front Glasses - Mix of mid to deep scratches

Cosmetic - Back Glasses - Scratches on glasses ( deduction apply on back crack if glasses is cracked )

Cosmetic - Housing - Mix of any scratches and dents; wears and tears on housing

Digitizer - Original from Apple

Small % of stock might have crack camera lens



## C STOCK

Functionality – 80% fully functional and 20% Might have no to 1 more small functionality issue ( wifi / Bluetooth / front / back camera )

Face ID / Touch ID working Guarantee.

Cosmetic - Front Glasses - Cracked front glass / Chipped on corner with any size / deep scratches that with fingernail inspection

Cosmetic - Back Glasses - Scratches on glasses ( deduction apply on back crack if glasses is cracked )

Cosmetic - Housing - Any scratches and dents; wears and tears on housing; all bented frame will be consider as Doa ( Dead on Arrival )

Digitizer - could be After market Digitizer ( must be high copy no color distortion - yellowish / pinky, etc )



## D STOCK

Functionality – 80% fully functional and 20% Might have no to 1 more small functionality issue ( wifi / Bluetooth / front / back camera )

Face ID / Touch ID working Guarantee.

Cosmetic - Front Glasses – could be perfect , or Cracked front glass / Chipped on corner with any size / deep scratches that with fingernail inspection

Cosmetic - Back Glasses – could be perfect, or Scratches on glasses ( deduction apply on back crack if glasses is cracked )

Cosmetic - Housing - Any scratches and dents; wears and tears on housing; all bented frame will be consider as Doa ( Dead on Arrival )

Digitizer - LCD issue ( refer to touch issue / lines / white spot / yellowish / pinky edges, etc ) ; aftermarket bad quality digitizer ( refer to color distortion - yellowish / pinky, etc )

Could be BAD TOUCH



## **TIPS with RMA**

With your consistent support for years, we will work our best to enhance your experience with us.

- We are always welcome to accept fair deduction for any stock that found mis-match with invoice / description.
- By providing imei and picture, we will give you guideline to resolve any issue.
- Please always inspect the stock upon arrival, do not sell and base on buyer's report, we found most issue with this type of operation. We give solid 30 days warranty on any defect or malfunction.

Don't hesitate, we are here to help. Thank you all

Team KT Corp